



# 90cm Tower Fan

Model Number FTF36B-LED

## INSTRUCTION MANUAL

AFTER SALES SUPPORT  
 (AUS) 1300 366 155

 [support@yaleprima.com.au](mailto:support@yaleprima.com.au)  
MODEL: FTF36B-LED PRODUCT CODE: 51264 12/2015



# Welcome

Congratulations on choosing to buy a Stirling® product.

All products brought to you by Stirling® are manufactured to the highest standards of performance and safety and, as part of our philosophy of customer service and satisfaction, are backed by our comprehensive 1 Year Warranty. We hope you will enjoy using your purchase for many years to come.

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# STIRLING®

90cm Tower Fan

## Warranty Details

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The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion, solely at our option with no charge for parts and labour. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



# General Safety Instructions

**IMPORTANT:** Read these instructions fully before using the fan. Retain these instructions for future reference.




- To protect against electric shock: do not place fan on window sills, immerse unit plug cord in water, or spray with liquids.
- Do not place the fan or any parts near an open flame, cooking or other heating appliance.
- Do not use fan in the immediate vicinity of water, such as bathtubs, wash bowls, swimming pools etc. where the likelihood of immersion or splashing could occur.
- Do not operate fan with a damaged cord or plug, or if the product malfunctions, or is dropped and damaged in any manner.

1. The packaging materials may contain plastics etc. which may be hazardous and should not be left within the reach of children. Remove all packaging materials and retain for future use. Ensure that no packaging residues remain on the appliance.
2. Use this fan only as described in this manual. Other use that is not recommended may cause fire, electric shock or injury to persons. This will also void your warranty.
3. This product is intended for household use ONLY and not for commercial, industrial or outdoor use.
4. To reduce the risk of fire or electric shock, do not use this fan with any solid-state speed control device.
5. This appliance is not intended for use by person (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
6. Children should be supervised to ensure that they do not play with the appliance.
7. Turn the fan OFF and unplug the fan from the outlet when not in use, when moving the fan from one location to another and before cleaning.
8. To disconnect the fan, first turn the unit OFF, grip the plug and pull it from the wall outlet. Never pull the plug by the cord.
9. Do not operate the fan in the presence of explosive and/or flammable

fumes.

10. Avoid contact with moving fan parts. Do not insert any body parts (e.g. finger) or objects through the Air Outlet when the fan is operating.
11. The use of attachments not recommended by the manufacturer may be hazardous.
12. Place the fan on a dry level surface.
13. Do not hang or mount fan on a wall or ceiling.
14. Do not operate if the fan housing is damaged.
15. A loose fit between the AC outlet (receptacle) and plug may cause overheating and a distortion of the plug. Contact a qualified electrician to replace loose or worn outlet.
16. Only use on a power supply that matches that shown on the unit's rating label.
17. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazard.
18. Care is required when using this fan in extremely hot climates. Do not use this fan in temperatures above 40°C.
19. Do not cover the fan, or operate in close proximity to curtains, etc. Ensure adequate ventilation around the unit.
20. If the fan is not working properly, contact a qualified electrician for examination and repair. Never attempt to dismantle the fan yourself.
21. Do not use the fan without assembling the base properly.

 **DANGER OF EXPLOSION!** The batteries must not be charged or reactivated by other means, disassembled, thrown into fire, or short-circuited. Replace only with the same battery or equivalent type.

**WARNING:** Keep batteries out of reach of children. Swallowing may lead to serious injury or death in as little as 2 hours due to internal burns. **If swallowed, go straight to a hospital emergency room.** Dispose of used batteries immediately.



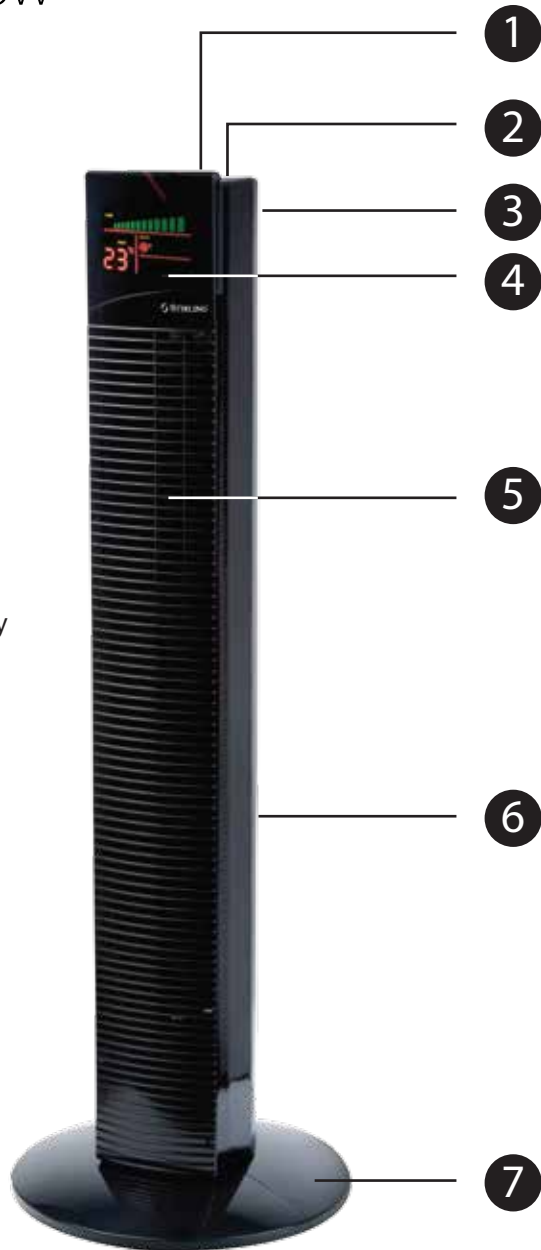
DANGER if swallowed

# Product Overview

1. Control Panel
2. Remote Control Storage (on top of Control Panel)
3. Carry Handle
4. LED Display
5. Air Outlet
6. Rear Vent
7. Base

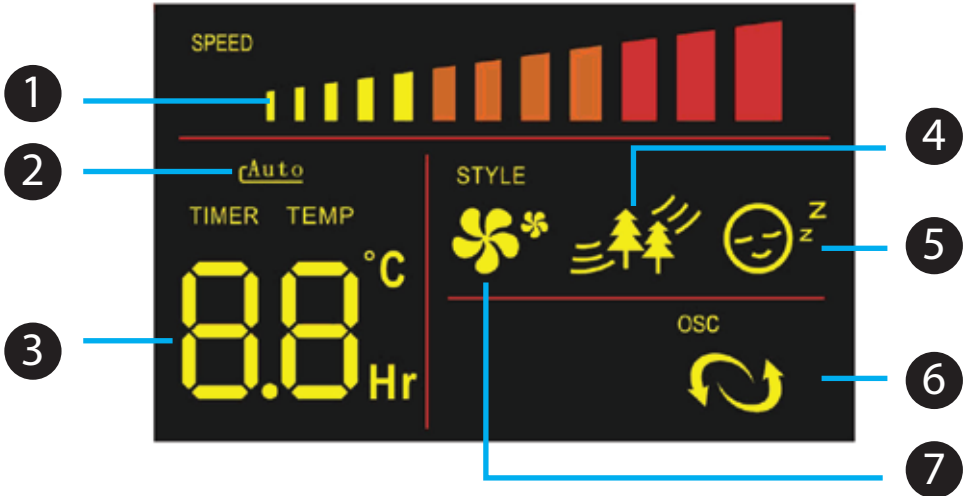
## Not Shown

1. Remote Control (see page 8) [includes 3V cell (CR2032)]
2. Screws (x3) for base assembly
3. 1x Instruction Manual (this document)
4. 1x Quick Start Guide
5. 1x Warranty Card



# Product Overview

## LED Display



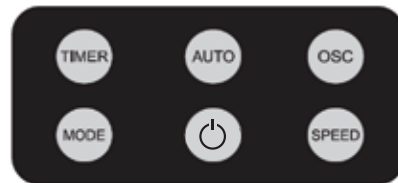
- 1. Fan Speed
- 2. AUTO Mode
- 3. Room Temperature / Timer Display

- 4. 'Simulated Wind' Mode
- 5. Sleep Mode
- 6. Oscillation Indicator
- 7. Normal Fan Mode

### Remote Control



### Control Panel



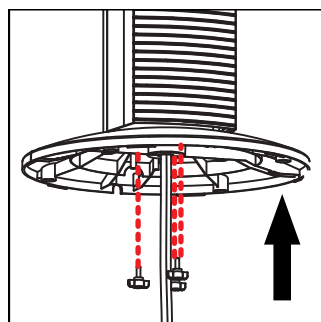
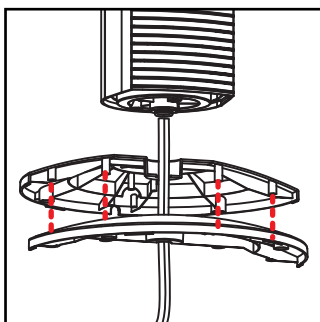
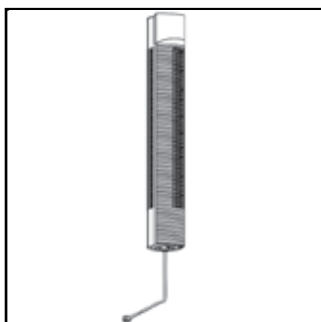
See 'Instructions' on page 10 for details



# Getting Started



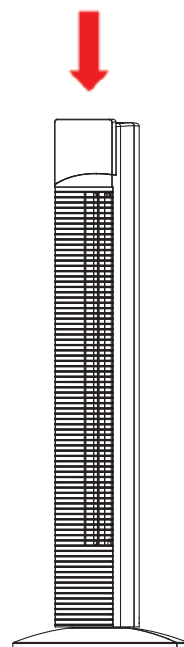
**WARNING:** Do not use this fan unless the base is properly attached as shown below





1. Keeping the power cord in the central gap between the 2 halves of the unassembled Base, connect the 2 halves by pushing the plastic pegs on one half into the corresponding slots on the other half.

**IMPORTANT:** Make sure the Power Cord passes through the slots on the rear half of the Base.

2. Using the 3 provided thumbscrews, secure the assembled Base (from step 1) to the bottom of the main Tower Fan unit.



## AFTER SALES SUPPORT

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# Instructions

Once the base has been assembled properly, plug the power plug into a mains source that matches the specifications on the fan's rating label.

When the LED Display shows the detected Room Temperature, the fan is ready for operation. You can operate the unit via either the unit's Control Panel or the Remote Control.

	ON/STANDBY Button: Press this button to start the fan at Low Speed, in Normal Mode. Press again to switch the fan to standby.
	SPEED Button: Press to select Fan Speed: Low / Medium / High
	MODE Button: Press to select Normal Mode, Natural Breeze ('Simulated Wind') Mode or Sleep Mode (as indicated on the LED Display).  NORMAL Mode: Fan operates at the speed selected with the Speed Button.  SIMULATED WIND Mode: Fan speed varies automatically to simulate a breeze*.  SLEEP Mode: Fan speed varies automatically for use during sleep*.
	AUTO Button: Press this button to enable/disable Auto Mode. When enabled, Auto Mode automatically turns on the fan when the room temperature is detected to be above 25°C; it also turns off the fan when the temperature is detected to be below 25°C. The Fan Speed will be automatically adjusted, according to the temperature.
	OSCILLATION Button: Press to start/stop Fan Oscillation.
	TIMER Button: When the fan is in use, you can set the Timer to switch the fan to standby after the specified time. Press this button repeatedly to increase the Timer setting in 0.5-hour increments (up to a maximum of 8 hours) as indicated on the LED Display. After 5 seconds, the Timer starts. Once the Timer has run out, the fan will switch to standby, and the detected Room Temperature is shown on the LED Display.

Note: The LED display shows the ambient temperature when Timer is not set.

When Timer is set, LED display shows the time after which the fan will switch to standby. Once the Timer has run out, the ambient temperature is displayed again.

\*See 'SIMULATED WIND / SLEEP MODES' for fan speed patterns






# Instructions (cont.)

## Using the Remote Control



1. To use the remote control, first remove the pull-tag between the battery and the terminal.
2. Point the remote control towards the fan, ensuring that there are no objects in between the remote control and the fan.
3. If the remote control exhibits problems, minimise any ambient light sources that may interfere with the operation of the infrared signal.
4. If the remote control stops working properly, replace the battery with a similar “CR2032” battery ensuring correct polarity (+ facing upwards). Read the following section for instructions on opening the battery compartment.

The remote control has the following buttons, the functions of which are the same as the Control Panel buttons (See previous section).

**Note:** You cannot select the AUTO mode using the remote control.

	ON/STANDBY
	SPEED: LOW/ MEDIUM/ HIGH
	OSCILLATION
	TIMER
	MODE: NORMAL/ SIMULATED WIND/ SLEEP

### AFTER SALES SUPPORT

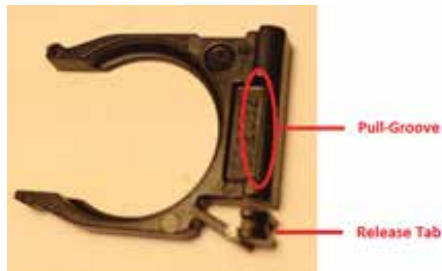
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# Instructions (cont.)

## Opening the Battery Compartment





**WARNING:** Keep batteries out of reach of children. Swallowing may lead to serious injury or death in as little as 2 hours due to internal burns. **If swallowed, go straight to a hospital emergency room.** Dispose of used batteries immediately.

DANGER if swallowed

### Close-up of battery holder

1. Lay the remote control face-down on a table and hold it down with your left hand.
2. Insert the thumbnail of your right hand into the **Release Tab**, and your index fingernail into the **Pull-Groove**.



3. With your thumbnail, squeeze the Release Tab inwards whilst at the same time sliding the battery holder out with your index fingernail.



# Troubleshooting

This section summarises a few common problems you might encounter when using the fan. Please read the relevant sections in the manual for more detailed instructions.

## The fan doesn't work properly.

- Make sure the power plug is inserted securely into a mains outlet, and that the outlet is active.
- If the unit is in AUTO mode, the fan will only work when the room temperature is detected to be above 25°C. Press the 'AUTO' button once to enable/disable AUTO mode.
- Check if the Timer function has been activated. Press the ON/STANDBY button once more.
- Is the Fan in NORMAL mode? 'SIMULATED WIND' and 'SLEEP' modes may incorporate some periods of fan inactivity (See 'SIMULATED WIND / SLEEP MODES' for fan speed patterns.)

## AUTO mode doesn't work.

- AUTO Mode only activates the fan when the detected temperature is above 25°C. Check that there are no draughts or other sources of cooling (or heating) that may affect the fan's temperature detection.

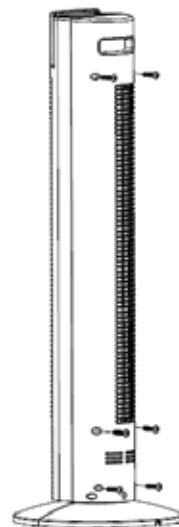
If the above steps do not work, please contact After Sales Support for assistance.

# Cleaning and Storage




## CAUTION:

- Unplug the fan before cleaning.
  - DO NOT immerse the fan in water and never allow water to drip into the motor housing.
  - DO NOT use gasoline, paint thinner or other chemicals to clean the fan.
- 
- Use only a soft, damp cloth to gently wipe the outer surfaces of the fan clean.
  - To clean between the grilles, we recommend using a pipe cleaner, flexible dust wand, vacuum cleaner or compressed air to gently remove the dust.
  - For storage, you may leave the fan assembled and covered to protect it from dust. Store the fan in a cool, dry place.
  - The rear vent can be cleaned of dust with a soft, dry brush. For a thorough clean, the rear vent can be detached. It is attached with 6 screws, which can be removed as shown below. Be sure to re-attach the rear panel to the main unit with the 6 screws before plugging the power cord back in.



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# Disposal Instructions



Do not dispose of electrical products with household waste. Please check with your local council for advice on disposal or recycling. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

Do not put your used batteries, nickel metal hydride, rechargeable, round cell or starter batteries in with your household rubbish. Take them to an appropriate disposal/collection site.

# Technical Specifications

Power Requirements: 220-240V~, 50Hz

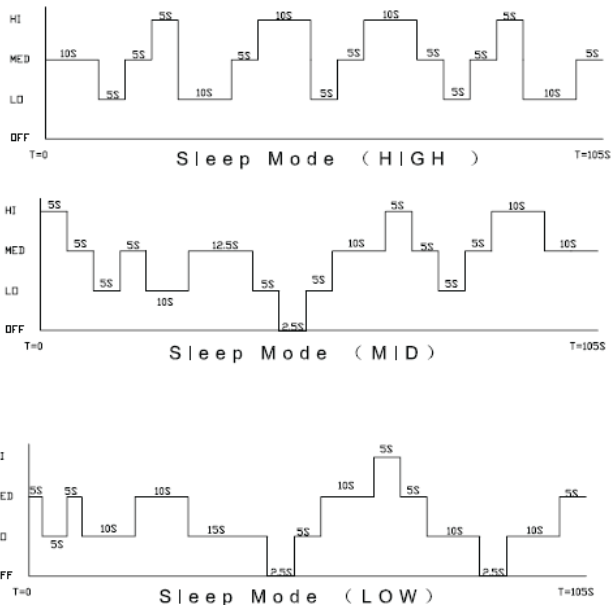
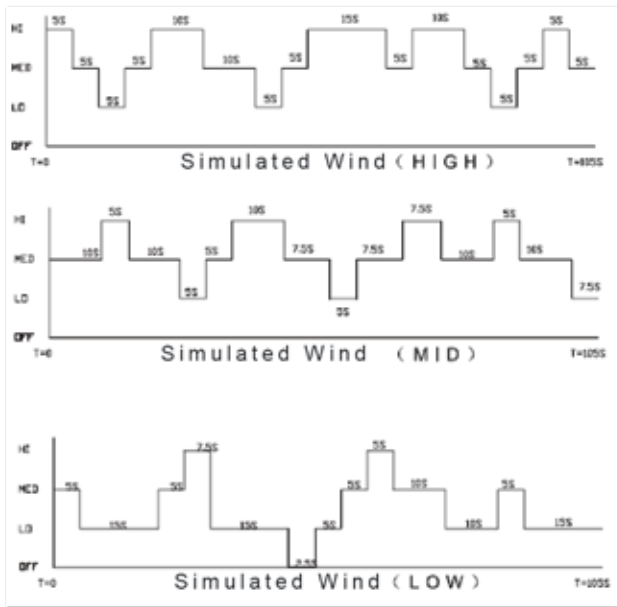
Power Consumption: 60W

Dimensions: 30cm x 30cm x 90cm

Net Weight: 3.33kg

Ambient Operating Temperature:  $\leq 40^{\circ}\text{C}$

# Simulated Wind / Sleep Modes



# After Sales Support

The After Sales Support for this product is provided by Yale Prima Pty Ltd. For any complaints or enquiries, please contact our Customer Centre:

Yale Prima Pty Ltd ABN 46 070 943 449

Unit 1, 192 Kingsgrove Road, Kingsgrove,  
NSW 2208

Yale Prima Help Desk: 1300 366 155 (Australia)

(Operating Hours: Mon-Fri 08.30am to 06.00pm AEST)

Email: [support@yaleprima.com.au](mailto:support@yaleprima.com.au)

Model Number

FTF36B-LED

Product Code

51264

Document Version

V0.08 dated 13-08-2015

Date of Issue

12/15





90cm Tower Fan

# Repair and Refurbished Goods or Parts Notice

Unfortunately, from time to time, faulty products are manufactured which need to be returned to the Supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost.

**We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

**Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.**

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 366 155 or write to us at:

YALE PRIMA PTY LTD  
Unit 1, 192 Kingsgrove Road,  
Kingsgrove, NSW 2208

STIRLING<sup>®</sup> Help Desk 1300 366 155  
(Operating Hours: Mon-Fri 08:30AM to 06:00PM AEST)  
email: support@yaleprima.com.au



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