



# Garment Steamer

Model Number **GS511**


## INSTRUCTION MANUAL

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### AFTER SALES SUPPORT

  1300 554 124

Document 1, Version 2

 [info@gstrading.com.au](mailto:info@gstrading.com.au)

MODEL: GS511    PRODUCT CODE: 49632    07/2015



# Welcome

Congratulations on choosing to buy a Stirling® product. All products brought to you by Stirling® are manufactured to the highest standards of performance and safety and as a part of our philosophy of customer service are backed by our comprehensive 1 year warranty. We hope you enjoy using your purchase for many years to come.

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# STIRLING®

Garment Steamer

## Warranty Details



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The product is guaranteed to be free from defects in workmanship and parts for a period of 12 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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MODEL: G5511 PRODUCT CODE: 49632 07/2015



## Intended Proper Use

The Stirling® Garment Steamer is intended for the steaming of garments.

Only use the garment steamer as described in the instruction manual. Any other use will be deemed as not in accordance with the instructions and may lead to void of warranty.

The manufacturer accepts no liability for damage of property and/or persons caused by the use of the appliance not in accordance with the instructions.

**CAUTION: Modifications to the appliance by the user/s may cause damage to property or persons and will be deemed as not in accordance with the instruction manual and no liability for damage will be accepted by the manufacturer.**

# General Information and Safety Instructions



Read all instructions thoroughly before first use, even if you are familiar with this type of product. The safety precautions mentioned in this manual reduce the risk of burns, fire, electric shock and injury when correctly followed. Keep this manual in a safe place for future reference, along with the completed warranty card, purchase receipt and packaging. If applicable, pass these instructions on to the next owner of this appliance.

## Signal Terms

You will encounter the following signal terms in this instruction manual:

**⚠ WARNING** - This signal term indicates a moderate risk, which, if not avoided, may result in death or severe injury.

**⚠ CAUTION** - This signal term indicates a low risk, which, if not avoided, may result in minor or moderate injury.

**NOTE** - This signal term warns you of potential damage.

Always follow basic safety instructions and accident prevention measures when using an electrical appliance, including the following:

- **Indoor domestic use only:** This appliance is intended for indoor domestic use only. Do not use it outdoors, where aerosol (spray) products are being used or where oxygen is being administered.
- **Intended purpose:** Do not use this appliance for anything other than its intended purpose, and only use it as described in this manual.
- **Accessories:** Do not use any accessories with this appliance that are not supplied or specifically recommended.
- Always turn the power off at the power outlet before you insert or remove a plug. Remove by grasping the plug – do not pull on the cord.

- Always use the appliance from a power outlet of the voltage (A.C. Only) marked on the appliance.
- Do not use your appliance with an extension cord unless this cord has been checked and tested by a qualified technician or service person.
- **NOTE:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- **Children can become trapped in the packing film when playing and suffocate.**
- Do not allow children to play with the device or the packing film. Danger of suffocation.
- Never leave the appliance unattended while in use.
- Keep the appliance out of reach of children.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not use the appliance for any purpose other than its intended use.
- Turn off the appliance and unplug from the power outlet when not in use and before assembling or disassembling parts and before cleaning. Remove by grasping the plug; do not pull on the cord.
- Never operate the appliance with wet or damp hands.
- Do not allow the power cord of the appliance to hang over the edge of a table or bench top or touch any hot surfaces.
- Some appliances are “sealed” using tamper proof screws to avoid tampering/maintenance by unskilled or unqualified persons and also for safety reasons.
- Do not operate any electrical appliance if the cord is damaged or after the appliance has been dropped or damaged in any manner. If damage is suspected, please contact after sales support.
- The use of attachments or accessories not included with the product

are not recommended for use as they may cause personal or property hazards or injuries.

- Only use the appliance for domestic purposes within household or similar applications such as:
  - staff kitchen areas, in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments.
- Unplug the appliance when it is not in use, before connecting or removing parts and before cleaning.
- **⚠ CAUTION:** Burns can occur from steam. Use caution when using the appliance. The appliance must not be left unattended while it is connected to the power outlet.
- **⚠ CAUTION:** Never direct steam at persons or animals.
- Do not leave the appliance unattended while it is operating.
- Never move the appliance by pulling the cord. Make sure the cord cannot get caught in any way.
- Never wind the cord around the appliance and do not bend it.
- Make sure the appliance never comes into contact with flammable materials, such as curtains, cloth, etc and that the power cord and plug do not come in contact with water.
- This appliance is not intended to be operated by means of an external timer or separate remote-control system.
- This appliance is intended for normal domestic/household use only.
- Do not operate any electrical appliance if the power cord is damaged or after the appliance has been dropped or damaged in any manner. If damage is suspected contact after sales support.
- Care should be taken when using the appliance due to the emission of steam.
- Unplug the appliance during filling and cleaning.
- Remove the plug from the power outlet before filling or emptying the water tank.
- The appliance must never be placed under the tap when filling with water. Remove the water tank to fill or empty the garment steamer.
- DO NOT put vinegar or other descaling agents in the water tank.



- DO NOT point the steam head towards yourself or other people while using the garment steamer.
- The appliance must be used and placed on a flat, stable and heat resistant surface.
- **⚠ CAUTION:** The flexible hose can get very hot while in use, caution should be taken while using the appliance.
- **⚠ CAUTION:** Modifications to the appliance by the user/s may cause damage to property or persons and will be deemed as not in accordance with the instruction manual and no liability for damage will be accepted by the manufacturer.
- **NOTE:** The appliance may make a beeping sound. If this occurs, please check the following:
  - The flexible hose may be bent causing steam to not flow correctly;
  - The water tank may be empty; and/or
  - The water tank may not be placed correctly in the appliance.
- **⚠ WARNING:** If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**⚠ WARNING:**

- To reduce the risk of electric shock, do not immerse or expose the product, flexible cord or plug to rain, moisture or any liquid.
- Do not use the product near baths, basins or other vessels containing water or other liquids, or when standing in or on damp or wet surfaces.
- In the event where the appliance is dropped into water, turn off the power at the power outlet and remove plug immediately.  
**DO NOT REACH INTO THE WATER TO RETRIEVE IT.**
- It is important to note that the appliance will have to be inspected by a qualified technician before using it again.

# Features and Product Contents



- |                                       |                                    |
|---------------------------------------|------------------------------------|
| 1. Steam head                         | 14. Lint brush attachment          |
| 2. Steamer hook                       | 15. Fabric brush attachment        |
| 3. Clothes hanger                     | 16. Pleat attachment               |
| 4. Pants hanger                       | 17. Steam glove                    |
| 5. Garment sleeve                     | 18. Hose Connector                 |
| 6. Dual telescopic poles              | 20. Instruction Manual (not shown) |
| 7. Flexible hose                      | 21. Warranty Card (not shown)      |
| 8. Water level indicator              | 22. Quick Start Guide (not shown)  |
| 9. Water tank                         |                                    |
| 10. Power/Steam level indicator light |                                    |
| 11. Cord rewind button                |                                    |
| 12. Power/Steam setting button        |                                    |
| 13. Wheels                            |                                    |

# Getting Started

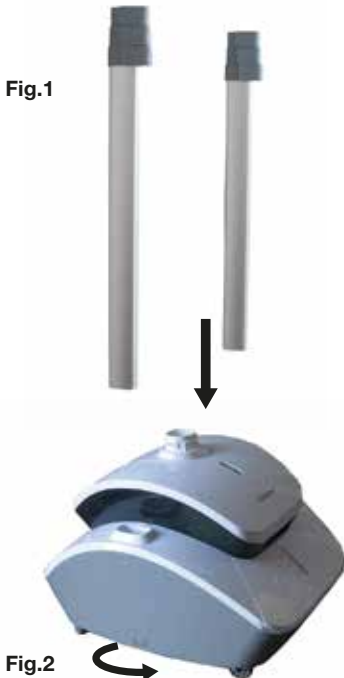
## Before using for the first time

Carefully remove all of the contents from the packaging and ensure that all parts have been received. Ensure to read all instructions carefully and keep them for future use.

### STEP 1

Insert the dual telescopic poles (6) into the slots on the body of the garment steamer and lock them into place (following the arrows shown below)(Fig.1).

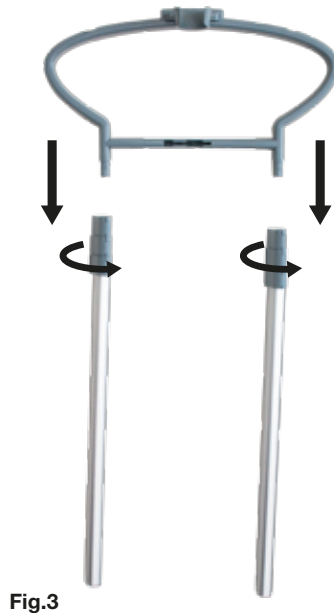
Turn the tabs located on the base of the unit to lock the poles into place (Fig.2).



### STEP 2

To attach the clothes hanger (3) open the top clip on each of the telescopic poles (6). Align the tabs of the clothes hanger (3) and push down (Fig.3). Close the top clip on both of the telescopic poles (6) to lock into place.

If required, pull the garment sleeve (5) over the dual telescopic poles (6) before the clothes hanger (3) is attached.



### STEP 3

Fully extend the dual telescopic poles (6). To do so open the 4 clips on the poles and pull the poles upwards. When the poles are fully extended to the required height, close the clips into the lock position (Fig.4).

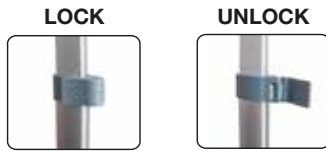


Fig.4

### STEP 4

Your garment steamer should now look like the below image. (Fig.5)



Fig.5

Once assembled as above, insert the flexible hose (7) into the hose connector (18) by aligning the arrows on the flexible hose (7) opening and the hose connector (18) and twist to lock into place. (Fig.6)



Fig.6

## STEP 5

The steam head (1) can be hung on the steamer hook (2) but only once the dual telescopic poles (6) and clothes hanger (3) have been locked into place. This will make the steam head (1) more convenient to use (Fig.7).



## STEP 6

To attach the pants hanger (4), connect the hanger to the bracket under the clothes hanger (3) and slide the pants hanger (4) to the right to lock it into place (Fig.8).



## Filling the water tank

Remove the water tank (9) from the base by sliding it upwards (Fig.9). When the water tank (9) is removed from the base, turn it upside down (Fig.10). Unscrew the cap from the water tank (9). Hold the water tank (9) under cold running water and fill it to the desired level (Fig.11).

When the water tank (9) is full, ensure that the cap is securely tightened on the water tank (9).



- After making sure the exterior of water tank (9) is dry, return the water tank (9) to the base of the garment steamer, ensuring that it is sitting correctly and securely in the base.
- The water level indicator (8) will be green to show that there is enough water in the water tank (9)(Fig.12). When the water level indicator (8) is red, the water tank (9) will need to be filled with more water (Fig.13).

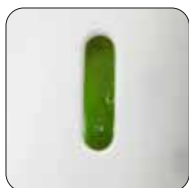


Fig.12: Water tank is full



Fig.13: Water tank is empty

**NOTE:** Only fill the water tank (9) with cold water, DO NOT use hot water. DO NOT add perfumes, vinegar, starch, descaling agents or any other chemicals to avoid damage to your steamer as this may damage the unit.

## Instructions

Once the water tank (9) is filled, follow the below steaming instructions

1. Connect the power cord to a power outlet. Once the power outlet is turned on a beeping sound will be heard.
2. Press the power/steam setting button (12). This can be done with your foot lightly pressing on button to save you bending down (Fig.14). Allow the garment steamer to heat up until steam is visible.



Fig.14

- The garment steamer has 3 heat settings, low, medium and high. Each setting is indicated by a different indicator light (Fig.15, 16 and 17).



Fig.15: Red - High



Fig.16: Green - Medium



Fig.17: Blue - Low

- To adjust the heat setting, press the power/steam setting button (12) once to cycle to the next setting. To turn off, press the power/steam setting button (12) until there is no light showing (Fig.18).
- Check the care label of the clothes to make sure that the garment can be steamed.
- If you are unsure, test a different piece of material to make sure that no damage will occur.
- Do not hold the steamer in one place for long periods of time as this may cause damage to your clothes.
- Hang or attach the clothes to be steamed to the clothes hanger (3) or the pants hanger (4) (Fig.19).
- Point the steam head (1) in the direction of the clothes and move it slowly up and down, the length and breadth of your clothes.
- ⚠ CAUTION:** Steam can cause burns, do not point the steam head towards yourself or other people.
- Gently steam your clothes to assist in removing any wrinkles and refreshing your clothes.



Fig.18



Fig.19

11. If any of the different accessories are required, gently press the accessory onto the steam head (1) (Fig.20).



**NOTE:** The appliance may make a beeping sound. If this occurs, please check the following:

- The flexible hose may be bent causing steam to not flow correctly;
- The water tank may be empty; and/or
- The water tank may not be placed correctly in the appliance.

## Accessories

Before using an accessory, check the garment manufacturer recommendations to ensure that the attachment is safe to be used. It is also recommended that you carry out a test on part of the fabric which cannot be seen.

### Fabric Brush Attachment

Use the fabric brush attachment (15) for heavily creased garments. Steam as usual, using the fabric brush attachment (15) to smooth any stubborn wrinkles.





## Pleat Attachment

Use the pleat attachment (16) to create pleats and creases in your garments. Simply hold down the handle and place the fabric between the steam head (1) and the pleat attachment (16) and move the steam head (1) in a vertical motion to press in the pleat (Fig.22).



Fig.22

## Lint Brush Attachment

Use the lint brush attachment (14) to remove lint, hair, and animal fur for a professional finish (Fig.23).



Fig.23

## Steam Glove Attachment

The purpose of the steam glove (17) is to protect your hand against hot steam from the steam head (1), especially when steaming the ends of your garments. You can use this glove when stretching out sleeves of shirts or other garments.



Fig.24

## Moving the Garment Steamer

The garment steamer is fitted with two wheels (13) to assist with transporting it around your home. To move the garment steamer on its wheels (13), grasp the dual telescopic poles (6) and tilt the device towards yourself. The garment steamer can then be moved to the new location (Fig.25). Alternatively, you can pick up the device in order to transport it, again grasping the device by the dual telescopic poles (6).



Fig.25

**NOTE:** Ensure that the power is turned off, the unit has completely cooled and the water tank is empty before moving the garment steamer.

# Cleaning / Maintenance Instructions

- Before cleaning, ensure that the garment steamer is turned off and has cooled completely.
- Unplug the unit from the power outlet, allow it to cool completely. Remove the flexible hose from the base of the unit and collapse the dual telescopic poles for easy storage.
- It is important to regularly clean the water tank. Fill the water tank with water and return it to the base of the unit. Allow the unit to heat again and then remove the water tank from the base of the unit and pour the water through the open hose connector into a sink.
- Scale and other residue will be rinsed out.
- Repeat the above step several times to ensure that descaling process is complete.
- The outside of the unit can be wiped clean with a damp cloth if required. Ensure that the unit is dried clean with a different cloth.
- Do not use abrasive detergents or scourers as these may damage the unit.
- Store in a cool dry place.

## Disposal Information

### Correct disposal of this product

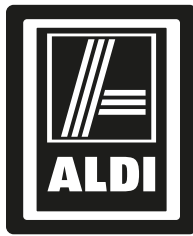


This Wheeled Bin symbol indicates that this product should not be disposed of with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable recycling of material resources. Contact your local authority for recycling facilities in your area.

TECHNICAL INFORMATION	
<b>Garment Steamer</b>	Voltage: 220 - 240V~
	Rated Power: 1600 - 2000W
	Frequency: 50Hz
	Protection Class: I (This appliance must be earthed)

# Troubleshooting

PROBLEM	CAUSE	SOLUTION
Steamer fails to heat	Steamer is not plugged in	Connect the garment steamer to a power outlet
The water level indicator is red	No water in tank	Turn the garment steamer off & fill the water tank
No steam	The water level is low	Turn the garment steamer off & fill the water tank
Steam is intermittent	Sediment build up in the water tank	Clean the garment steamer
Water drips from the steam head	Condensation in the hose	Hold the hose vertically & allow the water to drain back into the water tank
Gurgling noises are heard	Condensation in the hose	Hold the hose vertically & allow the water to drain back into the water tank
Small amount of steam	Setting on low	Press button until indicator light is red
A beeping sound can be heard	The flexible hose may be bent	Hold the hose vertically upright
	The water tank may have not been replaced correctly	Check that the water tank has been positioned correctly



# STIRLING®

## Garment Steamer

# Repair and Refurbished Goods or Parts Notice

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Unfortunately, from time to time, faulty products are manufactured which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.

**Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.**

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 554 124 or write to us at:

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