





# Electric Window Cleaner

Model Number MWC109


## INSTRUCTION MANUAL

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### AFTER SALES SUPPORT

  1300 554 124

Document 1, Version 1

 [info@gstrading.com.au](mailto:info@gstrading.com.au)

MODEL: MWC109 PRODUCT CODE: 48708 03/2015



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# Welcome

Congratulations on choosing to buy a Stirling® product. All products brought to you by Stirling® are manufactured to the highest standards of performance and safety and as a part of our philosophy of customer service are backed by our comprehensive 3 year warranty. We hope you enjoy using your purchase for many years to come.

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# STIRLING®

Electric Window Cleaner

## Warranty Details



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The product is guaranteed to be free from defects in workmanship and parts for a period of 36 months from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

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## Intended Proper Use

The Stirling® Electric Window Cleaner is intended for the cleaning of windows, glass, tiled surfaces and mirrors.

Only use the electric window cleaner as described in the instruction manual. Any other use will be deemed as not in accordance with the instructions and may lead to void of warranty.

The manufacturer accepts no liability for damage of property and/or persons caused by the use of the electric window cleaner not in accordance with the instructions.

# General Information and Safety Instructions



Read all instructions thoroughly before first use, even if you are familiar with this type of product. The safety precautions mentioned in this manual reduce the risk of burns, fire, electric shock and injury when correctly followed. Keep this manual in a safe place for future reference, along with the completed warranty card, purchase receipt and packaging. If applicable, pass these instructions onto the next owner of this appliance.

## Signal Terms

You will encounter the following signal terms in this instruction manual:

**⚠ WARNING** - This signal term indicates a moderate risk, which, if not avoided, may result in death or severe injury.

**⚠ CAUTION** - This signal term indicates a low risk, which, if not avoided, may result in minor or moderate injury.

**NOTE** - This signal term warns you of potential damage.

Always follow basic safety instructions and accident prevention measures when using an electrical appliance, including the following:

- **Indoor domestic use only:** This appliance is intended for indoor domestic use only. Do not use it outdoors, where aerosol (spray) products are being used or where oxygen is being administered.
- **Intended purpose:** Do not use this appliance for anything other than its intended purpose, and only use it as described in this manual.
- **Accessories:** Do not use any accessories with this appliance that are not supplied or specifically recommended.
- Only use the charging adaptor provided to recharge the appliance battery.
- Do not insert objects into the air louvres.
- Never use any accessories or parts not included with the appliance.

- Do not spray water directly on to equipment containing electrical components.
- No naked flame sources, such as candles, should be placed near the product.
- **⚠️ WARNING:** Do not insert conductive objects (such as a screwdriver or similar) into the charger plug.
- The voltage indicated on the rating plate must correspond to the supply voltage.
- Only use and store the charger in a cool and dry area.
- **⚠️ CAUTION:** Ventilation should not be impeded by covering the ventilation openings. Slots and openings are provided for ventilation to ensure reliable operation of the product and to protect it from overheating.
- **⚠️ CAUTION:** Never use wet hands to touch the mains plug.
- Use this battery operated appliance only for cleaning moist, smooth surfaces such as windows, mirrors or tiles. The appliance should not be used for traditional vacuuming.
- Do not use the appliance for any other purpose than its intended use.
- Do not use the appliance with a damaged charger cord or plug, after a malfunction or if it has been dropped or damaged in any manner.
- Do not let the charger cord hang over the edge of a table or counter or let it touch any hot surfaces.
- Never use the appliance upside down.
- **NOTE:** This appliance is to be used by adults. Children aged from 8 years and above, as well as persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, can also use this appliance if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

## Children can become trapped in the packing film when playing and suffocate.

- Do not allow children to play with the device or the packing film.  
Danger of suffocation.
- Never let children use electrical equipment unsupervised. Do not place the appliance on or near a flammable or hot object.
- Some appliances are 'sealed' using tamperproof screws to avoid tampering/maintenance by unskilled or unqualified person and also for safety reasons.
- Swallowing the product's battery may result in severe internal burns in just 2 hours and can lead to death.
  - If it is no longer possible to safely close the battery compartment, stop using the product and store it so that it is not accessible for children.
  - If you suspect that a battery has been swallowed or otherwise incorporated, promptly consult a physician.
- Leaking battery acid may lead to chemical burns.
  - Do not allow battery acid to come into contact with skin, eyes or mucus membranes. In the event of contact with acid, immediately flush the applicable areas with plenty of clean water and consult a physician if necessary.
- Batteries (particularly lithium batteries) can explode if used improperly.
- You may not heat or short circuit batteries and rechargeable batteries or dispose of them in fire.
- Do not expose batteries and rechargeable batteries to direct sunlight.
- The unit has no user-serviceable parts contained within. Do not attempt to repair, disassemble or modify the appliance.
- **⚠ CAUTION:** When operating the appliance, be cautious of loose clothing, jewellery or long hair as this can become entangled in moving parts which can snag and pull.



- To disconnect, grip the plug and pull it from the wall outlet. Never pull by the cord.
- This product is for home use only; it is not intended for commercial use.
- **NOTE:** The electric window cleaner results will vary depending on the amount of detergent used in the spray bottle. Streak free results will only be achieved if the instructions are followed correctly.
- **⚠ CAUTION:** Modifications to the fan by the user/s may cause damage to property or persons and will be deemed as not in accordance with the instruction manual and no liability for damage will be accepted by the manufacturer.
- The appliance must only be supplied at safety extra low voltage corresponding to the marking on the appliance.

**⚠ WARNING:**

- To reduce the risk of electric shock, do not immerse or expose the product, flexible cord or plug to rain, moisture or any liquid.
- Do not use the product near baths, basins or other vessels containing water or other liquids, or when standing in or on damp or wet surfaces.  
**DO NOT REACH INTO THE WATER TO RETRIEVE IT.**
- It is important to note that the appliance will have to be inspected by a qualified technician before using it again.


# Features and Product Contents



## Electric Window Cleaner

- |  |                           |
|--|---------------------------|
| 1. Wiper blades                                    | 6. Water tank plug        |
| 2. Suction head release button                     | 7. Suction head           |
| 3. Main body release button                        | 8. ON/OFF switch          |
| 4. 220ml Capacity detachable water collection tank | 9. Handle                 |
| 5. Charge/operations display                       | 10. Charger adaptor input |

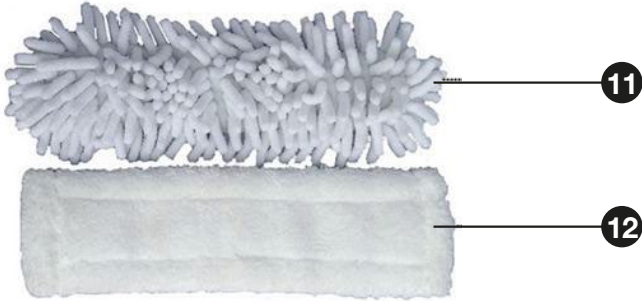
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MODEL: MWC109 PRODUCT CODE: 48708 03/2015

# Features and Product Contents



## Spray Bottle and Attachments

- 11. Cleaning pad (tough)
- 12. Cleaning pad (soft)
- 13. Spray bottle head
- 14. Spray lever
- 15. 300ml Spray bottle
- 16. Charging adaptor



# Getting Started

## Before using for the first time

Before first use, ensure all packaging is removed and the electric window cleaner has been fully charged. Ensure to read all instructions carefully and keep them for future use.

## Electric Window Cleaner Assembly

1. Connect the suction head (7) to the main body (Fig.1), locking it into place.
2. Connect the main body to the detachable water collection tank (4) as shown in Fig.2.

**NOTE:** The detachable water collection tank is never to be filled with external water.



## Spray Bottle Assembly

1. Select the cleaning pad (tough) (11) for stubborn dirt marks or select the cleaning pad (soft) (12) for dust and light dirt.
2. Attach the selected cleaning pad to the spray bottle head (13), by inserting the sides of the head into the elastic openings on either side of the underneath of the cleaning pad.
3. Secure the selected cleaning pad to the spray bottle with the Velcro strap (Fig.3).

**NOTE:** The cleaning pad may need to be rinsed under water throughout cleaning. Undo the velcro strap to remove the pad from the spray bottle head (13) before doing this.

4. Add 6ml of detergent to the spray bottle (15) and then fill with water until the spray bottle (15) is full. Attach the spray bottle (15) to the spray bottle head (13) by turning it clockwise until it is secured.

**NOTE:** The small tube attached to the spray bottle head (13) needs to be connected to the long tube which is located inside the spray bottle (Fig.4).



Fig.3



Fig.4

### Charge the Battery

1. Connect the charging adaptor (16) to a wall power outlet.
2. Insert the charging adaptor (16) to the back of the appliance. The charging adaptor input (15) on the window cleaner is located on the underneath of the handle (Fig.5), and should be charged while vertical.

**NOTE:** During the charging process, the charge/operations display will illuminate on and off. Once the battery is fully charged, the light will stop flashing and will display red.

**⚠ Warning:** Do not open the battery as it may cause an electrical short or release caustic vapours. Do not expose the battery directly to heat, fire or sunlight.



Fig.5

# Instructions

**NOTE:** In order to achieve the best results, the Spray Bottle should be used in conjunction with the Electric Window Cleaner by following the below steps.

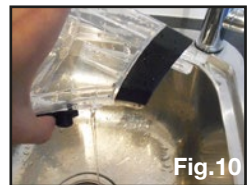
## Using the product

- Press the spray lever (14) on the spray bottle to apply the detergent and spray the surface evenly (Fig.6). Then use the selected cleaning pad to loosen the dirt (Fig.7). **NOTE:** Rinse the cleaning pad under water if needed throughout cleaning. Ensure to wring out any excess water.
- Switch the Electric Window Cleaner on by pressing the ON/OFF switch (8). The charge/operations display (5) should illuminate.
- Manoeuvre the appliance from top to bottom or left to right of the cleaning surface to vacuum up the detergent and dirt (Fig.8). **NOTE:** Switch the window cleaner off after each surface is cleaned. This will increase the operating time.
- If the window cleaner battery becomes flat, the charging/operations light (5) will illuminate on and off.



## Emptying the Dirty Water Reservoir

- Once the maximum capacity level of the reservoir (shown by the MAX line on the detachable water tank (4)) has been reached, it must be emptied.
- Turn off the window cleaner by pressing the ON/OFF switch (8).
- Remove the detachable water collection tank (4) from the main body by holding down the main body release button (3) on either side (Fig.9).
- Hold the water tank (4) over a sink and remove the water tank plug (6) from the back of the detachable water collection tank (4) (Fig.10).
- Tip the water out until the detachable water collection tank (4) is empty, replace the water tank plug (6) and reattach to the main body.



# Cleaning / Maintenance Instructions

Follow these instructions to ensure your Stirling® Electric Window Cleaner is cleaned and maintained correctly.

- Turn off the electric window cleaner by pressing the ON/OFF switch.
- Release the main body from the water tank and remove it. Release the suction head from the main body by pressing on the release button.
- To clean the wiper blades and the suction head, hold under running water. Do not wash in a dishwasher.  
⚠ **CAUTION:** The main body contains electrical components. Do not immerse this part in water or rinse under running water.
- Empty and rinse the water tank with clean water.
- Remove the cleaning pad from the spray bottle head and hand wash under running water.
- If the main body is dirty, wipe with a damp cloth and dry thoroughly.
- Ensure all parts are dry before storing and re-assembling.
- Store in a cool and dry place.

## Disposal Information

### Correct disposal of this product



This Wheeled Bin symbol indicates that this product should not be disposed of with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable recycling of material resources. Contact your local authority for recycling facilities in your area.



### **Batteries and rechargeable batteries must not be disposed of with household waste!**

Every consumer is required by law to bring all batteries and rechargeable batteries, regardless whether they contain harmful substances\*) or not, to a collection point run by the communal authority or borough or to a retailer, so that they can be disposed of in an environmentally friendly manner. Please only turn in batteries and rechargeable batteries which are empty!

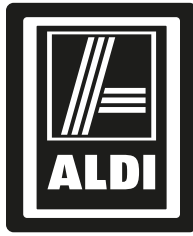
\*) labelled with: Cd = cadmium, Pb = lead, Hg = mercury,

TECHNICAL INFORMATION		
Electric Window Cleaner	Voltage: 3.6Vdc	Power: 12 W
Charging Adaptor	Input: 100 - 240V ~ 50/60Hz 0.3A Max	Output: 5.0Vdc 600mA

# Troubleshooting

Problem	Solution
The spray bottle is not working.	Refill the water and detergent. Ensure the head is on securely. If the pump is defective, contact after sales support.
The appliance will not turn on.	Check the charging/operations display. If it is illuminating slowly, charge the battery.
The appliance is not cleaning properly.	Clean the rubber wiper blades - detach the wiper blade and moisten with water or detergent and reattach.
Water is leaking from the suction head of the Electric Window Cleaner.	The water tank is full past the MAX line. Empty the water tank.
No water is coming out of spray bottle.	Insert the long tube located inside the spray bottle to the short tube attached to the spray bottle head.





# STIRLING<sup>®</sup>

## Electric Window Cleaner

# Repair and Refurbished Goods or Parts Notice

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Unfortunately, from time to time, faulty products are manufactured which need to be returned to the supplier for repair.

Please be aware that if your product is capable of retaining user-generated data (such as files stored on a computer hard drive, telephone numbers stored on a mobile telephone, songs stored on a portable media player, games saved on a games console or files stored on a USB memory stick) during the process of repair, some or all of your stored data may be lost. **We recommend you save this data elsewhere prior to sending the product for repair.**

You should also be aware that rather than repairing goods, we may replace them with refurbished goods of the same type or use refurbished parts in the repair process.



**Please be assured though, refurbished parts or replacements are only used where they meet ALDI's stringent quality specifications.**

If at any time you feel your repair is being handled unsatisfactorily, you may escalate your complaint. Please telephone us on 1300 554 124 or write to us at:

Global Source Trading  
PO Box 3046  
Moorabbin East, VIC 3189  
[info@gstrading.com.au](mailto:info@gstrading.com.au)

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